

# ANNUAL REPORT

Newark, DE  
Baltimore, MD  
Metro Detroit, MI



2022



**Lori's Hands**   
Community Health Service Learning

**" We all need help  
sometimes in this world,  
and the help they both  
provided is a shining example  
of people helping people  
when they are most in need.**

**-Lori's Hands Client**



## **MISSION**

Lori's Hands builds mutually beneficial partnerships between community members with chronic illness and college students, fostering empathy, connection, and resilience. Students provide practical assistance to support community members' independence at home, and community members share their health and life experiences to support students' learning.



## FROM THE EXECUTIVE DIRECTOR

### THREE CHAPTERS HUMMING

What an exciting year! At the outset of 2022 we launched our third chapter in Metro Detroit, MI. A true collaborative effort, we have been thrilled to see intergenerational service learning take off in Michigan. In Baltimore and Newark, we forged new academic and community partnerships and continued to provide instrumental and social support to community members with chronic illness and transformative learning experiences for college students. Thank you for your support of our work, which has made our growth possible!

**Maggie Ratnayake**

**“ To hear students share that participating in Lori's Hands has been the best part of their college career is humbling and exciting. We can all benefit from intergenerational friendships and connections with our neighbors.**



**" I did not expect to forge such a strong, intergenerational friendship with my client.**

**-Lori's Hands Student Volunteer**

# MEET THE TEAM

## STAFF



**SACHI MENARD**  
Newark Chapter  
Manager



**MADDIE HAGERTY**  
Baltimore Chapter  
Manager



**MADDI GALE-LAMAN,**  
LMSW  
Metro Detroit Chapter  
Manager



**JESSICA NEAVE**  
Program Assistant



**MAGGIE RATNAYAKE,**  
LPCMH, ATR  
Executive Director

**We're grateful for our staff in 2022 who continued to advance our work. Read on to see how our team is growing in 2023!**

# MEET THE TEAM

## BOARD OF DIRECTORS



**Sarah LaFave**  
Board President



**Alexa Rivadeneira**  
Board Secretary



**Liz Bonomo**  
Board Treasurer



**Ashley Anyu**



**Christine Gilmore**



**Keith Chan**



**Mike Smith**



**Patrick Gray**



**" I need all of the help that I can get. I would not be able to live independently without Lori's Hands!**

**-Lori's Hands Client**



# 237

Adults with chronic illness received regular visits from Lori's Hands student volunteers to assist with groceries, housework, technology, companionship, and more

# 449

Student volunteers made regular visits to learn from and assist community members managing chronic conditions such as diabetes, heart disease, chronic pain, Parkinson's Disease, and more

# 75

Community volunteers participated in Lori's Hands service events like yard work and block clean up days held across our chapters

# 7,518

Hours were volunteered to strengthen networks of support for people with chronic illness in Newark, DE, Baltimore, MD, and Metro Detroit, MI





**" I talk about Dave all the time, he's like a friend and visiting him makes me feel good.**

**-Lori's Hands Student Volunteer**

# 2022 BUDGET:

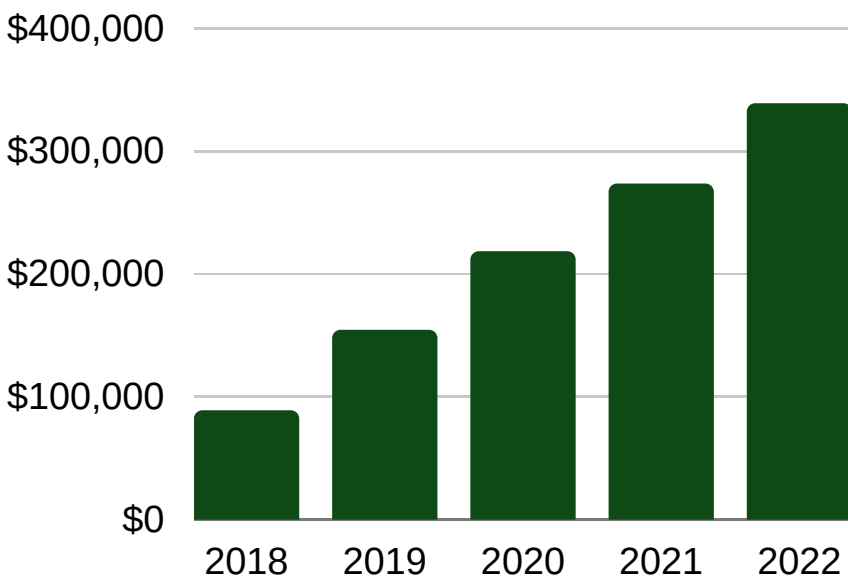
**TOTAL: \$338,291**

Lori's Hands relies on the generous contributions of individuals, corporations, and foundations to support our work, ensuring equitable delivery of services by not requiring participants to pay.

Program expenses include staff time spent enrolling clients and training volunteers as well as student scholarship and Sunny Day Fund spending. Administrative expenses include mandatory insurance coverage, financial management/audit services, and business registrations. Fundraising expenses include printing, postage, event, and marketing costs.

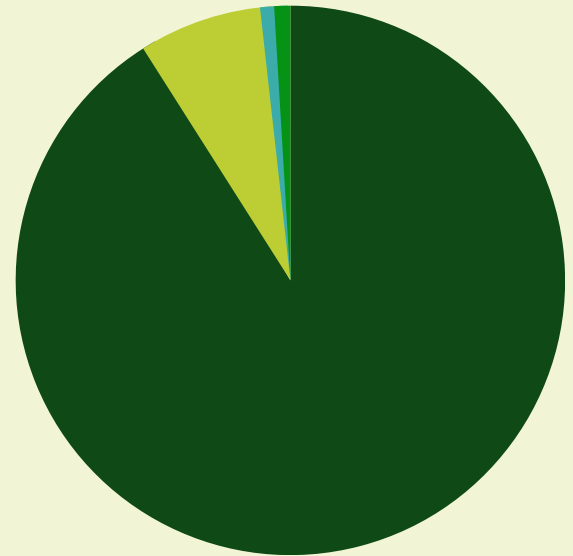
**Growing financial support enables a growing program: from 2021 to 2022 our budget grew by 24% and our service hours grew by 84%**

## PROGRAM GROWTH 2018 - 2022



# Total Revenue: \$450,162

Direct Contributions  
7.2%

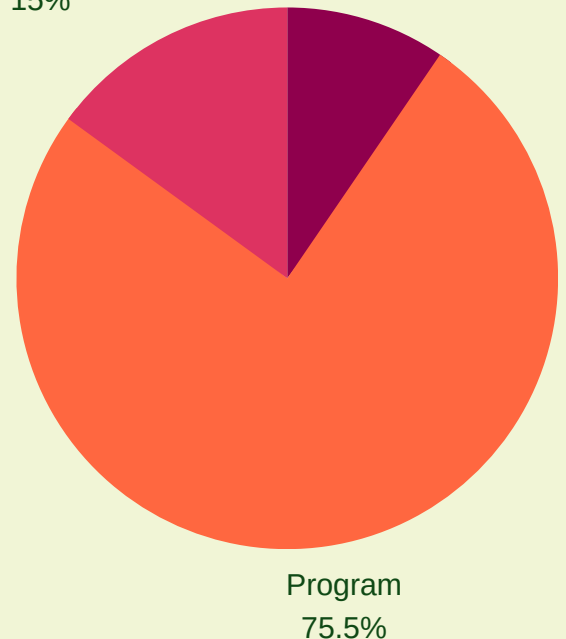


- Events 0.8%
- Other Revenue 1%

# Total Expenses: \$338,291

Administrative  
15%

Fundraising  
9.5%





**“ I love it! Sometimes we just talk baseball or music and that's always fun. I always enjoy having them here - they are a big help.”**

**-Lori's Hands Client**



## LOOKING AHEAD

Thanks to your generous support, Lori's Hands had a more impactful year than ever. And we're just getting started! We are excited about the changes and growth ahead in 2023, including the addition of our new Executive Director, Zach Barton, to our team!

**" It is an honor to join Lori's Hands and work alongside such a dedicated team and community. I am eager to begin this journey and build upon the incredible foundation laid by our dedicated staff, volunteers, clients, donors, and program partners. Together, I am confident that we can further advance our mission while continuing to make a positive impact on so many lives.**

**-Zach Barton**



# Lori's Hands

*Newark, DE | Baltimore, MD | Metro Detroit, MI*

**[www.lorishands.org](http://www.lorishands.org)**

100 Discovery Blvd, 4th Floor, Newark, DE 19713