

Lori's Hands

Community Health Service Learning



2020 - 2021
ANNUAL REPORT

“

I enjoy my students.
Their visits are very
encouraging. I think it
enriches their lives as
much as it **enriches our
lives.**

LORI'S HANDS CLIENT

From the Executive Director

What a couple of years it has been. As we collectively faced a period of profound uncertainty and difficulty as well as corresponding lifestyle modifications, Lori's Hands stepped into a period of growth we've never before experienced. Our enthusiasm has been measured as we walked alongside our communities, together facing unprecedented challenges.

Through the pandemic, Lori's Hands has prioritized our clients' and students' health while remaining true to our mission to build mutually beneficial partnerships between community members with chronic illness and college students, fostering empathy, connection, and resilience.

Our services have evolved along with the pandemic. At first we channeled our efforts to pen pal letters and phone calls, then added contactless grocery and prescription drop offs, and have now resumed in-person home visits with appropriate precautions in place. Throughout it all, our clients and students have continued to learn from and support one another, often showing up in tremendous ways. A testament to that came from one client's daughter, who shared with us that her mother talked highly of her Lori's Hands student volunteers to emergency room nurses just hours before she passed away.

As an organization, we've grown from 1 chapter to 3, from 1 staff person to 5. Your support along the way has been one of our greatest assets. Here's a look at what you've made possible, and a glimpse into what's yet to come.

With gratitude,

Maggie Ratnayake
Executive Director



“

[Our client] has clearly demonstrated to both of us the importance of **intergenerational friendships** and what **lessons** seniors can share from **lives well-lived.**

LORI'S HANDS VOLUNTEER



2020

372 student &
community
volunteers

251 older adults &
individuals with
chronic illness

3,140 hours

Includes ongoing weekly support and short-term emergency aid offered in response to the COVID-19 pandemic.

We launched the **Green Ribbon Pen Pal** program, connecting 180+ community members, who sent more than 650 letters to provide one another companionship



We held **Distance Dining with Dom**, showcasing one of our longtime clients who is known for his cooking prowess. He led attendees through making one of his favorite dishes, and everyone enjoyed the time together.



Students got creative! From **window-waves to movies** via FaceTime to texting **photos of home gardens**, Lori's Hands students and clients remained a **consistent part of one another's lives.**



2021

377 student &
community
volunteers

299 older adults &
individuals with
chronic illness

4,081 hours

Includes ongoing weekly support and short-term emergency aid offered in response to the COVID-19 pandemic.

We held our inaugural ***Lori's Hands Does Chocolate*** event, celebrating students' and clients' mutual commitment to one another.



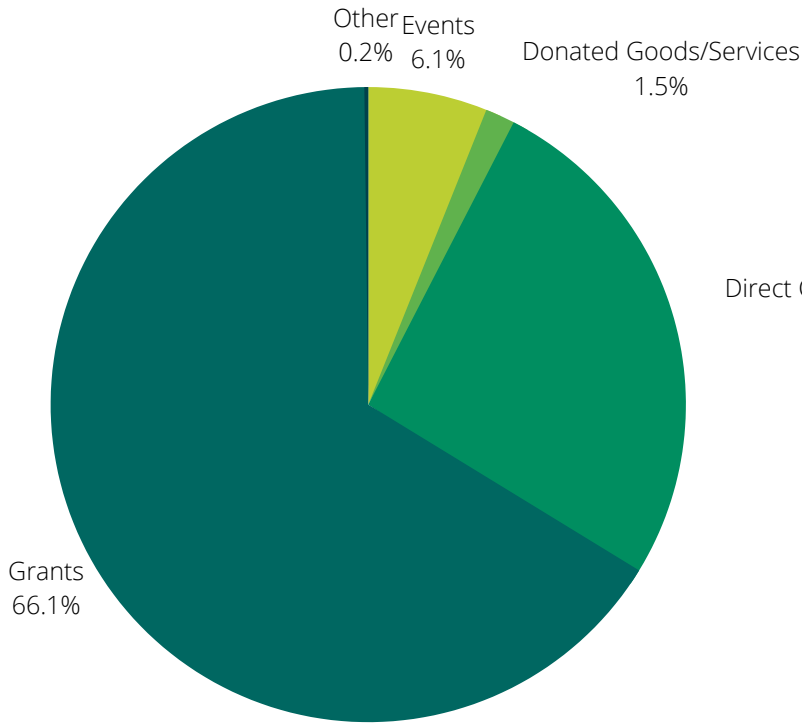
From garden clean ups to Thanksgiving meal deliveries to holiday phone drives, we consistently showed up where our clients and the community needed us most.



Students resumed in-home visits! Clients appreciated the tangible support around their homes, students better understood the context of clients' lives, and everyone was thankful for the social connections developed.



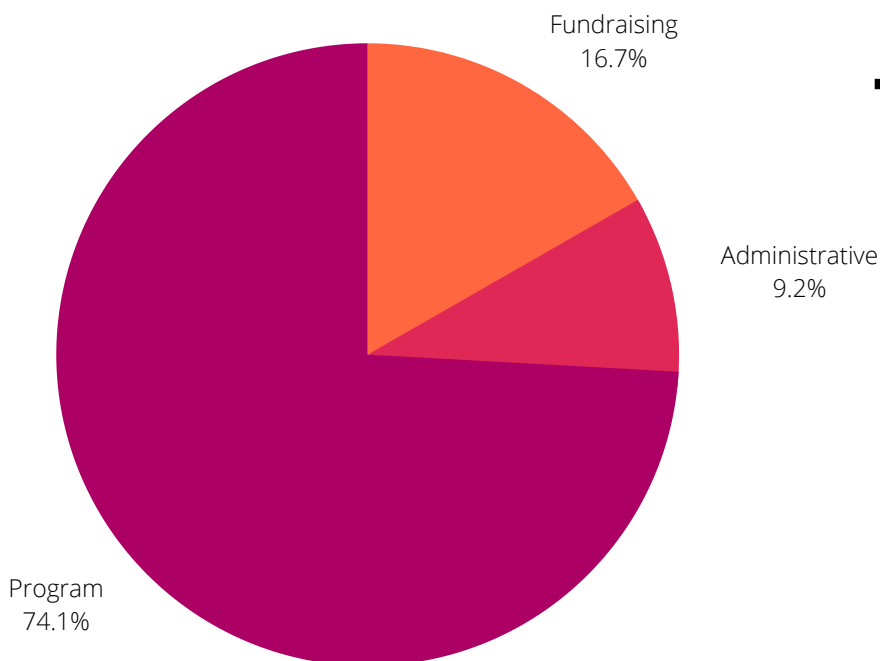
Finance Report: 2020



Total income:

\$238,92

*Includes funding for multi-year grants

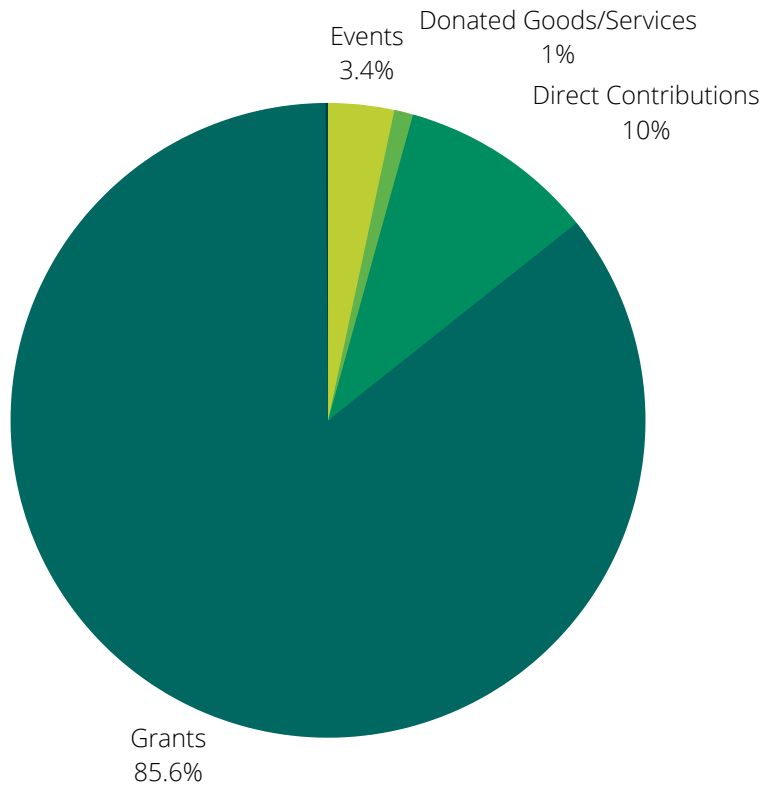


Total expenses:

\$217,858

Program expenses include direct services such as staff time spent enrolling clients and training volunteers, as well as student scholarship and Sunny Day Fund spending. Administrative expenses include fees such as mandatory insurance coverage, financial management/audit services, and business registrations. Fundraising expenses include printing, postage, and other event and marketing costs.

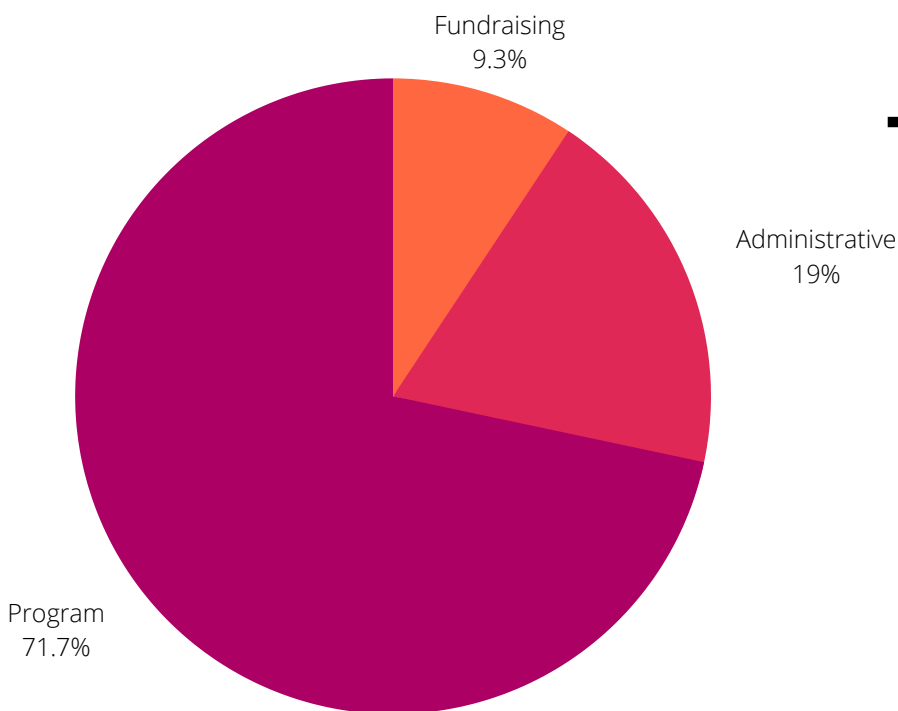
Finance Report: 2021



Total income:

\$375,488

*Includes funding for multi-year grants



Total expenses:

\$272,938

Program expenses include direct services such as staff time spent enrolling clients and training volunteers, as well as student scholarship and Sunny Day Fund spending. Administrative expenses include fees such as mandatory insurance coverage, financial management/audit services, and business registrations. Fundraising expenses include printing, postage, and other event and marketing costs.

“

Thank you so very much for helping me get set up with two volunteers. I very much needed the reading assistance to go through things in my home. As both a blind person and a senior I can tell you **it is difficult to find somebody to help** do those things. So **I look forward to continuing to work with you** and **I'm so grateful for your program.**

LORI'S HANDS CLIENT



Lori's Hands

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www.lorishands.org

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